APPENDIX E To fcc. I am very sorry about this problem. I will ensure it does not ever hoppen ogain. my traistaff have been trained twalned mot to buy ciggaretters or Alchohol from any non Legitimate surces that cannot verify the origins of the product. on the last occattion I was away overseas because of family problem. Please accept my apologies i will ensure nothing like this will hoppen agan. Sincerely

Cholon Jaferi.

